

Resupply Schedule

Regular supply replacements play a pivotal role in maximizing your patients comfort levels and improving therapy outcomes.

Every three months, your patient will be eligible to receive a replacement supply kit containing a variety of items such as:

- Replacement mask including cushion, headgear, and frame (x1)
- Replacement mask cushions/pillows (x1-6)
- Replacement tubing (x1)
- Replacement filters (x1-6)

We offer multiple methods of replacing supplies, including:

Auto Supply: When applicable, supplies are automatically mailed out when eligible. They can contact us by phone or email to enroll. Some restrictions apply.

Text Reminders: When eligible for supplies, a text (and/or email) will be sent to them. They can follow the link and order on their smartphone.

Questions or Concerns: They can call our office at **888-276-3237 Option 1**, or email us at **resupply@qualitydme.com** to reach our resupply team.

QDME Complete

The QDME Complete program has been built from years of experience in the field of treating sleep apnea. Our team is comprised of three groups of specialists that focus on your patients needs.

Respiratory Therapists

Our licensed therapists will ensure your patients begin therapy with all the tools they need to be successful. They'll educate them on their device, mask, therapy, and more.

Sleep Coaches

Successful therapy can take time, and questions are common. Our Sleep Coach team will support your patients on their journey. They are dedicated to their sleep therapy and have answers.

Patient Care Specialists

Our Patient Care Specialists are here to make sure your patients' equipment stays up to date. They ensure fulfillment of ongoing supply needs and are there for them should any issues arise.